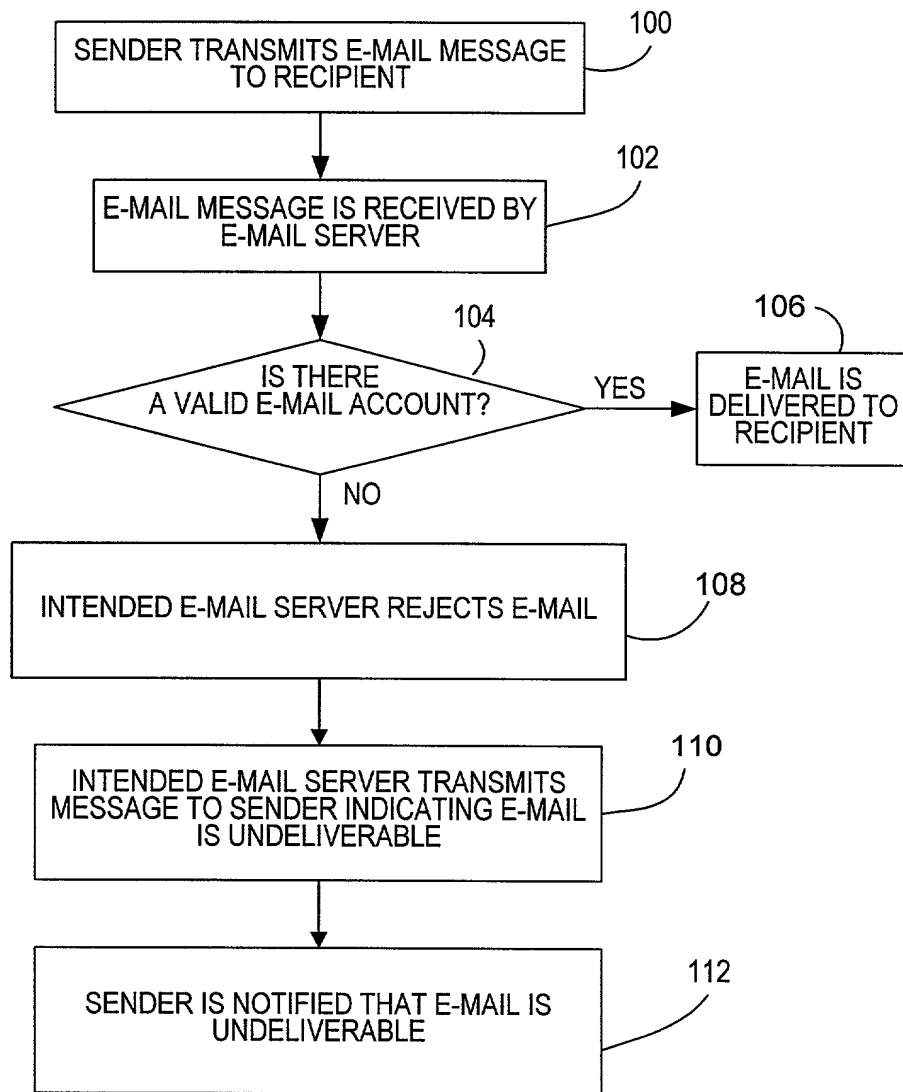
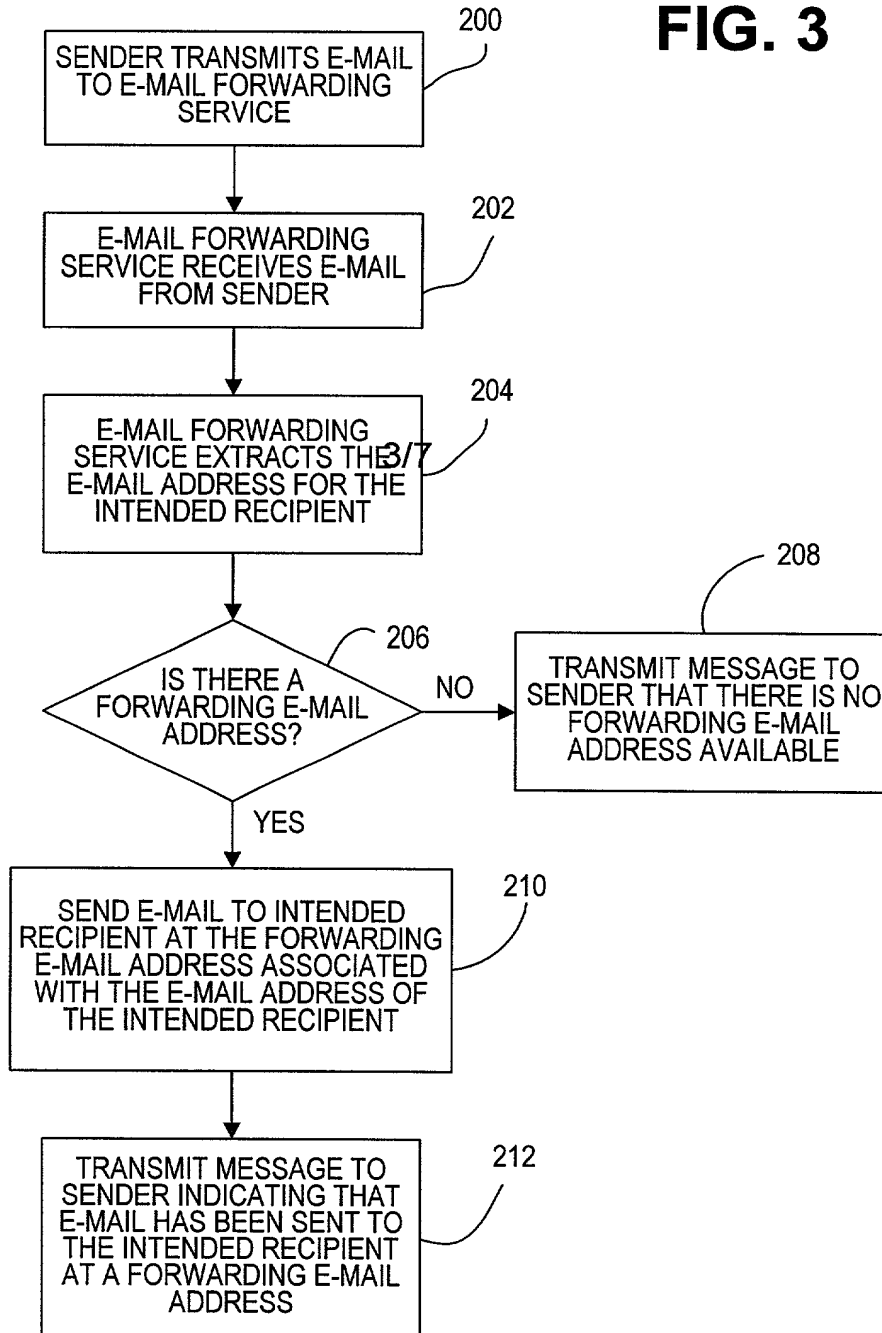
**FIG. 1**

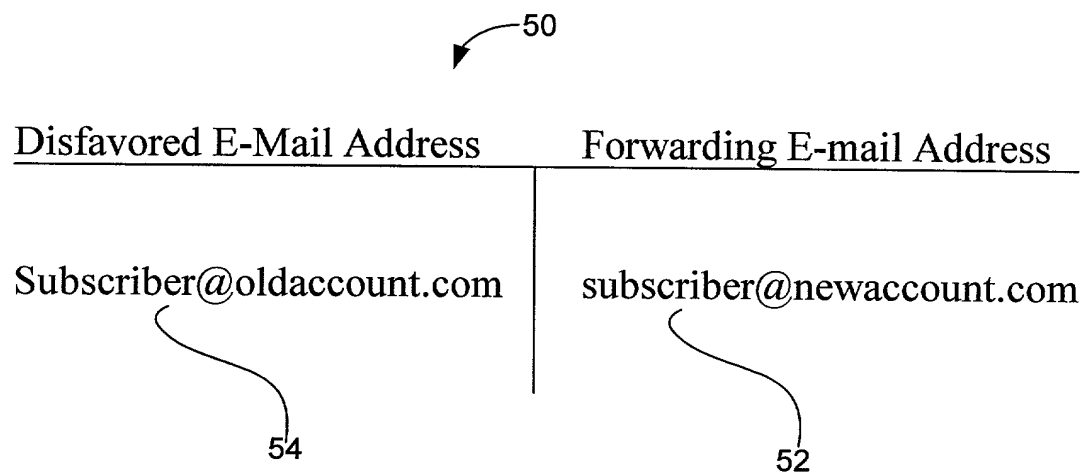
2/12

FIG. 2

3/12

FIG. 3

4/12

**FIG. 4**

5/12

500

TO: DQuine@luv-npi.com

RE: Hello

I have not communicated with you in a long time -
how is everything?

FIG. 5A

510

Delivery Failure Report

Your document: Hello
was not delivered to: dquine@luv-npi.com
because: The specified address contains a host
or domain name that could not be found by the
Domain Name Server or local hosts file.

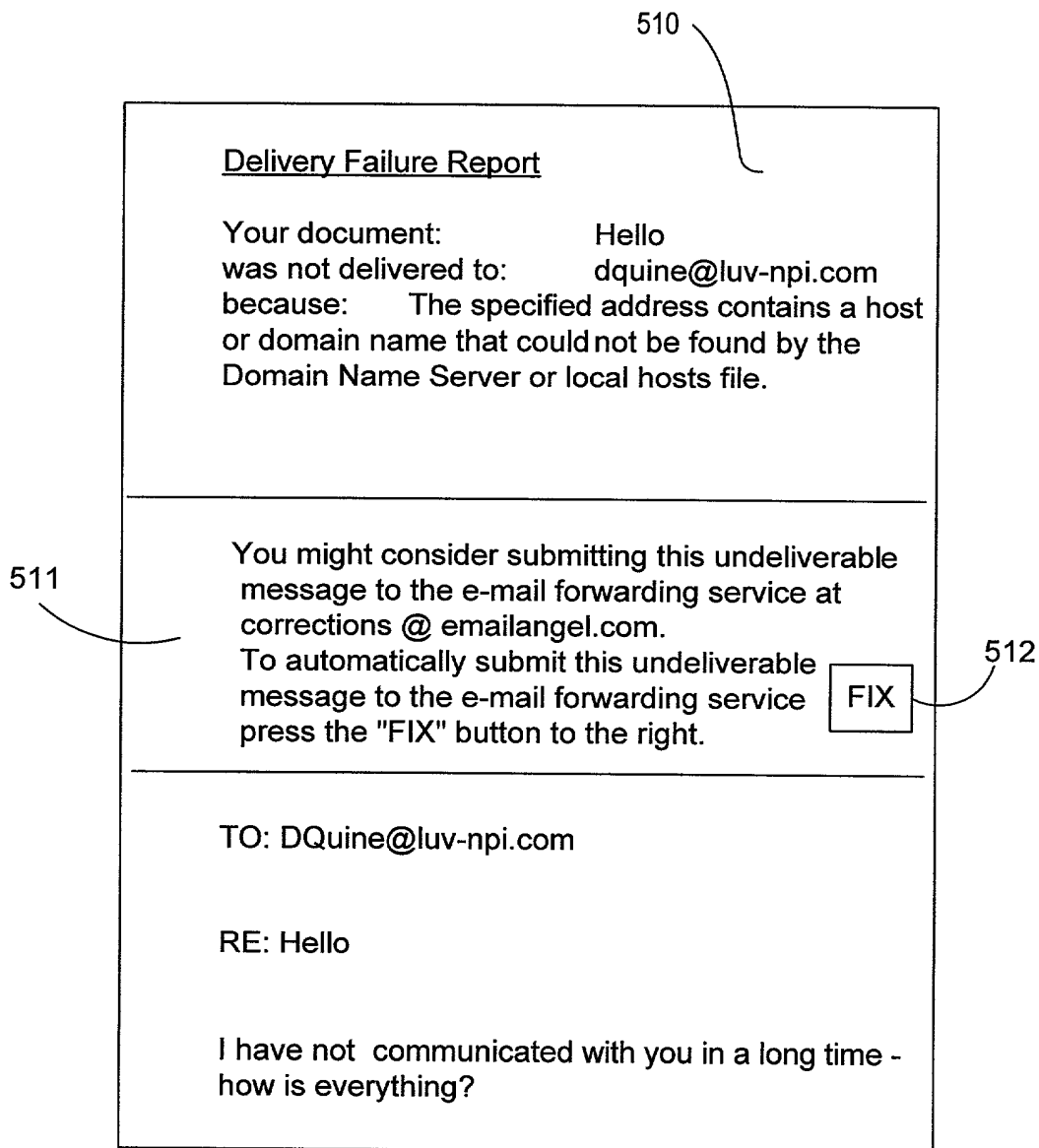
TO: DQuine@luv-npi.com

RE: Hello

I have not communicated with you in a long time -
how is everything?

FIG. 5B

6/12

**FIG. 5C**

60

Disfavored E-Mail Address	Forwarding E-mail Address
62 Doug@yahoo.com Doug@hotmail.com Doug@obsolete.com	Doug@current.com
64 Doug@obsolete.com	Doug@work.com Doug@home.com Doug@wireless.com
66 Doug@yahoo.com Doug@hotmail.com Doug@obsolete.com	Doug@work.com Doug@home.com Doug@wireless.com

FIG. 6

8/12

FIG. 7

Internet Explorer
File Edit View Go Database Help
Back Forward Reload Home Search Netscape Print Security Stop
Bookmarks Location http://emailangel.com/demo/isp/EmailAngel/register_new.asp What's Related

Name & Account Information
Please fill in all the required fields.*

First Name: * Middle Name: * Last Name: *

705 **Sign-In Information**

Current e-mail Address: * Re-enter e-mail (to ensure accuracy): *

Password for e-mailAngel: * Re-enter password for e-mailAngel: *

Secret Question: * Secret Answer: *

Old Address Information
Format: Smith@yahoo.org

Old Address 1: * Old Address 2: * Old Address 3: * Old Address 4: * Old Address 5: * Old Address 6: *

706

707 Register New

New Member

Sign-In Name
Your current e-mail address for further login

Password
Your password for this e-mailAngel account must be at least five (5) characters long, may contain numbers (0-9) and upper and lowercase letters (A-Z, a-z), but no spaces. Make sure it is difficult for others to guess! Your password can be the same as your e-mail account.

Secret Question & Answer
Choose a question only you know the answer to and that has nothing to do with your password. If you forget your password, we'll verify your identity by asking you this question. Writing an effective secret question is very important.

Document Dove
Start EmailAngel Netscape 2:32 PM

9/12

901

TO: bestfriend @ yahoo.com

RE: Notification of e-mail address change

This message is being sent to you as a service of [e-mailangel.com](#) to inform you that [Doug Quine](#) has changed his e-mail correspondence address from [DQuine @luv-npi.com](#) to [doug.quine@pb.com](#).

FIG. 8A

901

902

903

TO: bestfriend @ yahoo.com

RE: Notification of e-mail address change

This message is being sent to you as a service of [e-mailangel.com](#) to inform you that [Doug Quine](#) has changed his e-mail correspondence address from [DQuine @luv-npi.com](#) to [doug.quine@pb.com](#).

e-mailAngel is a service that allows you to register your old e-mail addresses so that messages sent to those old addresses can be forwarded to your new e-mail address.

CLICK HERE TO FIND OUT MORE ABOUT e-mailAngel

FIG. 8B

10/12

Enter addresses to send your e-mail
address change notifications to:

Address 1 113

Address 2

Address 3

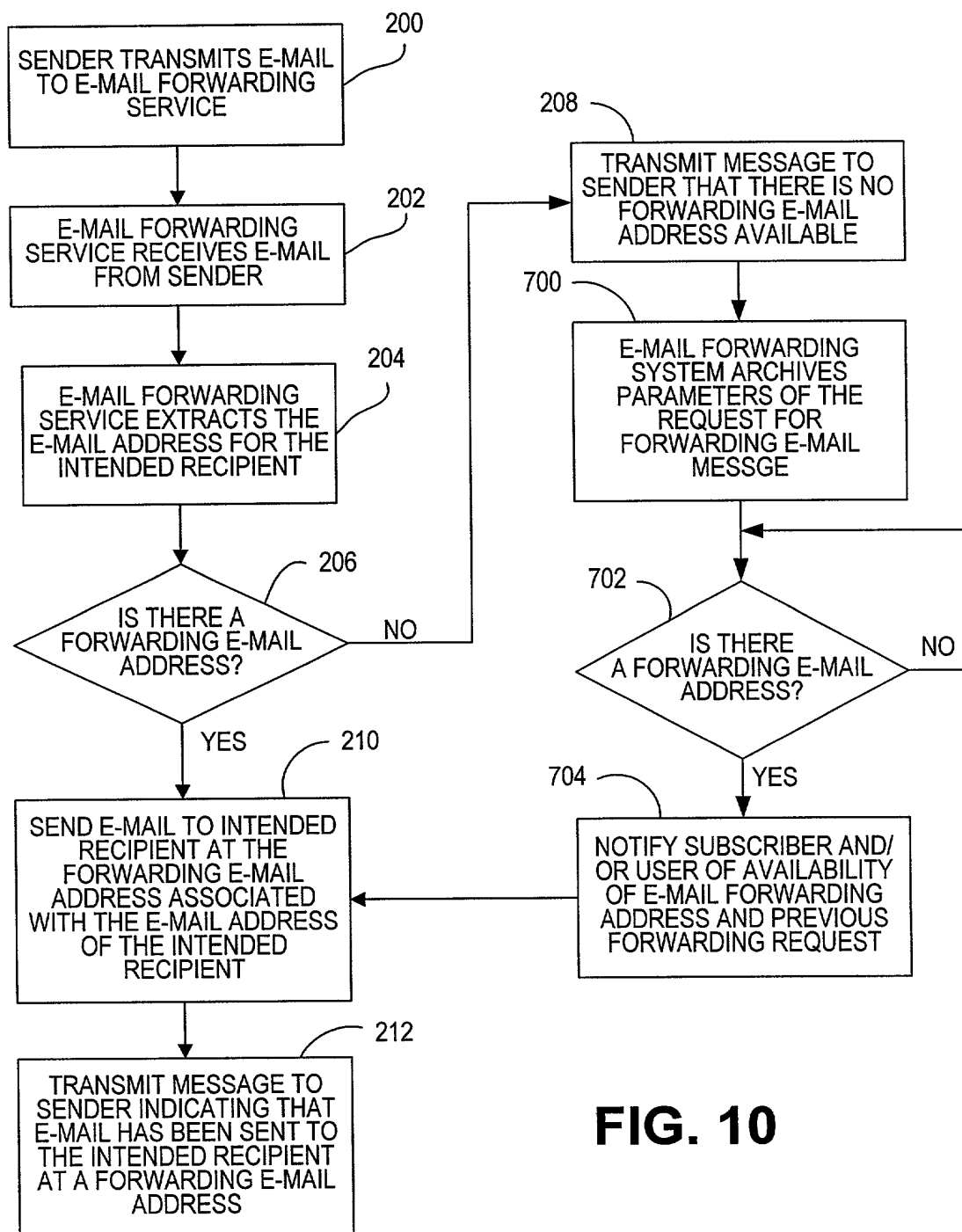
Address 4

Select from your
Address Book 114

Submit 115

FIG.9

11/12

**FIG. 10**

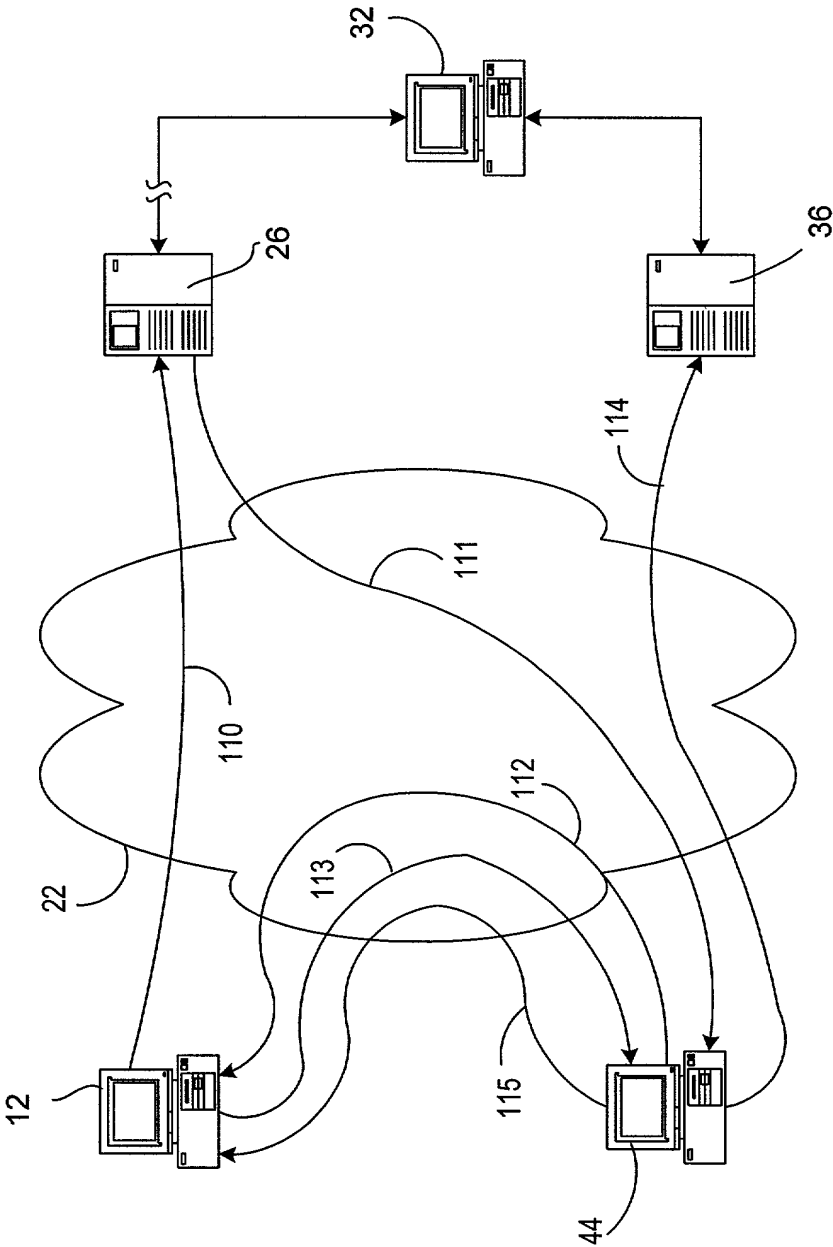


FIG.11